This is a high-	https://dhe.mo.gov/initiativ	he Missouri Department of /es/moexcels.php
The University of Misseuri 9	stem (UM) proposes a model to bring p	portsocondary adjustion into the 21st
century to benefit Missouri c	stern (ow) proposes a moder to bring p citizens and Missouri businesses. Becau prized for excellence, UM is uniquely p	se its four universities are distributed
· · · · · · · · · · · · · · · · · · ·	workforce preparation in Missouri.	

representatives visited key institutions and conducted substantial research in an effort to understand best practices in providing online education. Additionally, UM has contracted EY-Parthenon to assist in developing online programs and student support services that are meaningful and cost-effective. Key elements of the Center of Excellence include:

<u>Learner Success Coaches</u>: Online learning, while more flexible, can present time management challenges inhibiting degree completion. UM will create and expand the availability of success coaches assigned to online learners at enrollment and providing comprehensive student support. Beyond providing bedrock administrative support, success coaches will proactively assist learners with goal-setting, learning strategies, and time management.

<u>Data & Analytics</u>: UM will develop a comprehensive set of proactive advising based on early-warning alerts correlated with student success. Coaches will receive alerts and contact the learner with just-in-time support, and can monitor academic performance and develop personal relationships with online learners through a heightened understanding of their individual circumstances.

Artificial Intelligence (AI): UM will leverage emerging AI capabilities to enhance the learner and faculty experience, with the goal of enhancing faculty and student interaction rather than replacing it. We will streamline the process of sorting and evaluating learner assignments tha